

Quality health plans & benefits
Healthier living
Financial well-being
Intelligent solutions



Worldwide Medical Information and Assistance

www.aetnastudenthealth.com



Worldwide medical information and assistance

With one phone call, On Call International can provide you with up-to-date worldwide medical information, including:

- Required and recommended vaccines
- Referrals to area hospitals and providers

A student traveling in Mexico was struck by a bus and was admitted to a local hospital. On Call's medical team immediately started monitoring her condition. Because it was determined she would be hospitalized alone for more than 7 days, On Call coordinated a round-trip plane ticket for her mother to fly to her bedside. After a week in the hospital, On Call's medical team and the patient's treating physician determined the patient was medically stable enough to travel home. On Call arranged for a nurse escort to accompany her home in upgraded seating.

Membership program

- 24/7 Worldwide medical information & assistance*
- Unlimited emergency medical evacuation
- Unlimited medically necessary repatriation
- Visit by family member/friend if hospitalized alone for 7+ days
- Emergency return home in the event of death or life-threatening illness of a parent, sibling or spouse
- Medical monitoring
- Medical/dental/pharmacy referrals
- Hospital deposit arrangements assistance
- Prescription drug replacement assistance
- Pre-trip planning

Travel assistance

- 24/7 emergency travel arrangements assistance
- Translation assistance
- Emergency travel funds assistance
- Lost travel documents assistance
- Assistance with replacement of credit card/travelers checks
- Legal consultation and referrals
- Delayed baggage tracking

Security assistance*

- Political evacuation
- Natural disaster evacuation

You can reach On Call by visiting
www.aetnastudenthealth.com

Call in the U.S. or Canada:
1-866-525-1956

Call collect from anywhere in
the world:
1-603-328-1956

*This is only an outline of your plan benefits/services. Please refer to the Description of Covered Services found at www.aetnastudenthealth.com for a full description of coverage terms, including exclusions, limitations and benefit maximums.

On Call International is your ticket to peace of mind. Terms and conditions apply.

See plan documents for a full description of coverage terms, including exclusions, limitations and benefit maximums.

Chickering Claims Administrators, Inc. (CCA) provides access to certain Accidental Death and Dismemberment (AD&D); Medical Evacuation/Repatriation (MER); Natural Disaster and Political Evacuation (NDPE); and Worldwide Emergency Travel Assistance (WETA) coverages and services through a contractual relationship with On Call International, LLC (On Call). AD&D coverage is underwritten by United States Fire Insurance Company (USFIC) dba Fairmont Specialty. MER, NDPE and WETA membership services are administered by On Call. CCA and On Call are independent contractors and not employees or agents of the each other. Neither CCA nor any of its affiliates provides or administers ADD, MER, NPDE and WETA benefits/services and neither CCA nor any of its affiliates is responsible in any way for the benefits/services provided by or through On Call.

This material is for information only. Plans and programs provided through On Call contain exclusions and limitations. Review the Aetna Student Health Description of On Call Services document for conditions, limitations and exclusions. Information is believed to be accurate as of the production date; however, it is subject to change.

Aetna Student Health is the brand name for products and services provided by Aetna Life Insurance Company, Chickering Claims Administrators, Inc. and their applicable affiliated companies.